

## F. RESPONDING TO CONCERNS

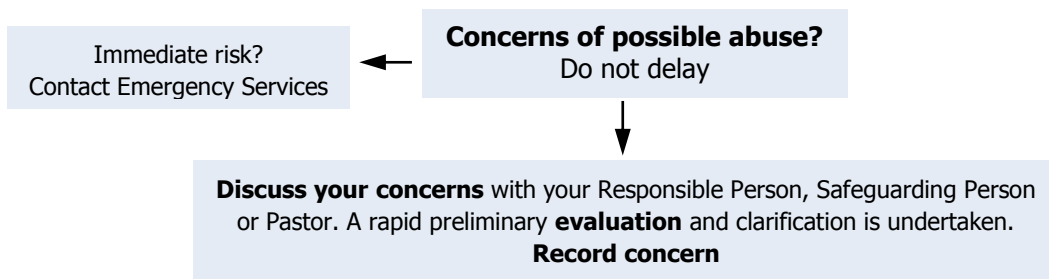
Life circumstances as well as illness can contribute to placing an adult at risk of harm. In those situations the Church is committed to working together across its departments and with external organisations, to support and protect adults who are unable to safeguard themselves, their property and their rights. Similarly, children rely on adults for their protection and well-being. Their age and developmental stage can make them dependent and therefore vulnerable to forms of treatment that are abusive or neglectful. The Church is committed to early action in the recognition and response to concerns where individuals may be at risk of, or experiencing, any form of maltreatment.

The church is not an investigative agency and therefore employees/volunteers must understand their role when working in child or adult-centred programmes of the church. Under no circumstances should any person attempt to carry out any 'investigation' into the allegation or suspicions of abuse. This is the responsibility of local statutory services, whose task it is to investigate the matter, under specific legislation and statutory guidance. Our role is to recognise concerns; undertake a rapid preliminary evaluation solely for the purpose of clarification and refer child or adult protection matters to our local statutory agencies.

### What can the church do to safeguard children and adults at risk?

By 'safeguarding' and 'protection' we simply mean acting to keep our church family safe and this is a responsibility we all share. To meet this means each of us must undertake our roles to the highest standards of Christian conduct. Within our mission there already exist the commands to care for those in need. We must make ourselves aware of the protection procedures so we know how to respond and where to turn for advice or guidance where there are safeguarding concerns. We should then report any concerns without delay so that the appropriate support or protection is made available. Early help and support can prevent situations becoming or continuing to be harmful or exploitative. Details of how to respond in line with your national legislation and local procedures are located in the accompanying procedures for your nation. Please see Part III: Country Procedures.

Always remember that the welfare of the child or adult must be your paramount concern. Adults may need support to take actions to protect themselves and others from abusive situations. In all situations informed and timely action should be taken. Do not delay; follow your country procedures and the flowchart therein on how to respond to concerns.



The Designated Safeguarding Person with the pastor will evaluate all concerns and refer these on where needed. The above process should also be used for the reporting of complaints and grievances.